



## ***Team PRP Membership Application***

*Team PRP seeks to enhance the business enterprise and lives of each Team PRP member through open, honest dialogue and a free exchange of knowledge and experience.*

### **What Membership in Team PRP Offers:**

- Best in Class Partner Trading
- Nationwide Operational Sameness in Warranties, Policies & Procedures.
- Training Programs for Enhanced Efficiencies
- Consultant led Team PRP Profit Teams
- Management Expertise Guidance to take your Business to the Highest Level
- National Recognition within the Industry.
- Co-op Industry Marketing to Insurance Companies and Collision Groups.
- Regional Group Freight Logistics Programs and Hubs.
- Increase Sales and Profit Potential by Implementing Team PRP's Best Practices.

### **OUR MISSION**

*We supply quality automotive parts and provide our customers with "One Source" availability, outstanding product knowledge and timely delivery. To accomplish the goals of Team PRP and make this elite network of trading partners a success, the members must be committed to operating our businesses with the following:*

### **Requirements for Membership into Team PRP.**

- Complete a Confidentiality Agreement
- Must be recommended for membership by an existing member
- Comply with an Operational Agreement
- Must be a URG (United Recyclers Group) member
- Pass a Team PRP Accepted quality audit within 1 year of membership.
- Have quarterly CSI audits conducted by a Team PRP accredited company and available for review by the Program Director or regional director.
- Participate in our Partner to Partner Trading Program.
- Monthly statements are to be paid via ACH or before the next months statement is received.

### **What is expected by Team PRP membership**

- Buy from and sell to Team PRP members first
- Offer a standard Team PRP member to member 6 month warranty
- Utilize trading partners' inventories as an extension of your own inventory
- Describe parts accurately, and with ARA damage codes so there are no surprises
- Provide quick and efficient delivery and distribution
- Produce a quality part that meets insurance specifications
- Price fairly and competitively
- Compete with each other respectfully, ethically, and professionally
- Treat other Team PRP members as you would your **best** customers
- Educate staff and hold them accountable to follow the Team PRP standards and conduct guidelines
- Become and maintain certification by a Team PRP accredited quality auditing company within one (1) year of Team PRP membership;
- Follow the URG/Team PRP Code of Ethics
- Participate regularly in an approved focus group and Team PRP training webinars
- Be current in all Team PRP training webinars and testing
- Follow the Team PRP Standard Warranty Policy for Partner to Partner Trading, follow the established Warranty Policies offered to our Insurance Partners
- Promote the Team PRP brand on all advertising, packaging material, truck signs, uniforms, Invoices, statements etc.
- Adhere to all labeling, tagging requirement for Team PRP as set forth in our Team PRP Membership and Operations Guide. All logo use will be approved by the Logo Use Committee or as directed by the Board.
- Remain a member in good standing
- Participate in local Insurance Presentations with the Regional Directors
- Priority Handling: Handle all Team PRP orders with a priority.

### ***Team PRP Standard Warranty Policy***

*Team PRP warranty policy: For Insurance companies and mechanical shops writing for insurance company repairs: 1 year Parts and Labor on all mechanical parts, with extended warranties available from many members. Sheet metal carries a lifetime warranty against corrosion perforation.*



**Application for Membership into Team PRP  
(Please send completed application to admin@teamprp.com)**

Facility Legal Name/Trade name				
Address (city, state zip)				Years in business
Owner(s) Name				
Email address				
Phone numbers (toll free, local, fax)				
Vehicles inventoried (Domestic, Foreign, Are you a specialty facility?)				
Accreditations CAR, ARA Gold Seal Etc.			Full service?	
Vehicles purchased annually	Average YEAR of vehicles Purchased	% of sales of Collision	% of sales of mechanical	% of brokered sales
% of sales Retail	% of Sales Wholesale	Gross Revenue	Employee Count # Sales # Production	Commissioned Sales People? Performance Pay?
Who currently performs your Environmental Inspections				
Are you currently trading with any Team PRP member, who?				
Property size				
Number of delivery vehicles	Do you ship nationally	Geographic coverage		
Do you belong to any other marketing groups, trade associations, etc.?				
Do you currently belong to a consultant led peer group?		Your operating system, HYMS, Pinnacle. Hollander, Check mate Do you agree to provide additional sales or stock level data as required by PRP?		
Management Team, Owners, Manager				